BG **You**

Do you support early media?
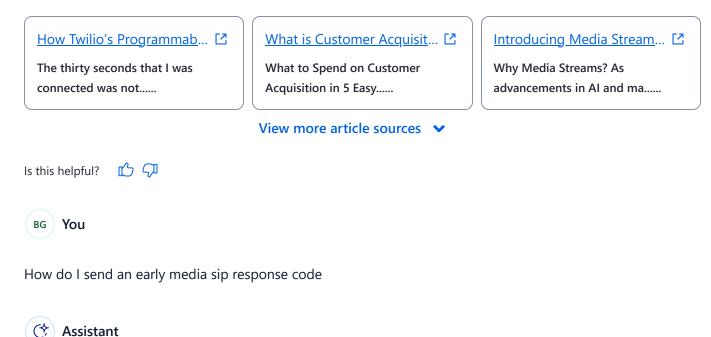
Assistant

Yes, Twilio does support early media. Early media refers to the media content that is sent before a call is officially answered, typically indicated by the SIP code 183. This can be used to send informational messages without the caller incurring any cost.

Here are some key points about early media with Twilio:

- **SIP Response Codes**: When you make a phone call, the destination telephony network may send back SIP response code 180 to indicate that the destination phone is ringing, and then a SIP code 200 when the call is answered. Early media is indicated by SIP code 183.
- **Charging**: Twilio does not consider the call to be "answered" (and doesn't start charging you) until it has received the SIP 200 response from the destination network.
- **Usage**: Early media can be used to send informational messages, such as hold music or pre-recorded announcements, before the call is officially answered.

For more detailed information, you can refer to the [Twilio Blog](#) ↗ .

If you have any more questions or need further assistance, feel free to ask!

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BG **You**

How do I send an early media sip response code

Assistant

To send an early media SIP response code using Twilio, you can utilize the SIP code 183, which indicates early media. This allows you to send media content before the call is officially answered. Here's how you can do it:

Steps to Send Early Media SIP Response Code

1. **Set Up Your TwiML**: You need to configure your TwiML to handle the early media. This involves setting a longer timeout on your `<Dial>` verb to ensure that the early media can be sent and received properly.

2. **Example TwiML Configuration**:

```xml
<?xml version="1.0" encoding="UTF-8"?>
<Response>
    <Dial timeout="600">+491806101111</Dial>
</Response>
```

    In this example, the timeout is set to 600 seconds to allow for the early media to be played before the call is officially answered.

3. **Handling Early Media**: When the destination network sends back SIP code 183, Twilio will handle the early media accordingly. This can be used to send informational messages without the caller incurring any cost.

Additional Information

- **SIP Response Codes**: When you make a phone call, the destination telephony network may send back SIP response code 180 to indicate that the destination phone is ringing, and then a SIP code 200 when the call is answered. Early media is indicated by SIP code 183.
- **Charging**: Twilio does not consider the call to be "answered" (and doesn't start charging you) until it has received the SIP 200 response from the destination network.

For more detailed information, you can refer to the [Twilio Blog ↗]().

If you have any further questions or need additional assistance, feel free to ask!

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